



# Kootenay Boundary

COMMUNITY SERVICES CO-OPERATIVE

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## Strategic Plan 2025-2028

# Introduction

The Kootenay Boundary Community Services Cooperative (KBCSC or “the Koop”) initiated a comprehensive review and renewal of their strategic plan in the spring of 2025. Information was gathered through a survey of members and through conversations with the Executive Director. This information informed preparations for a facilitated planning event that brought together members, staff and the Board of Directors of the Cooperative. The planning event, held on April 14–15, 2025, resulted in the identification of strategic directions and specific associated objectives.

## The Co-operative

The Koop was founded in 2003, by a collection of regional social services agencies wishing to strengthen their communities and own agencies. Over the years, the Koop has provided many services and roles – from creating an education and networking hub for professionals to overseeing regional programs and serving as a regional sectoral convener and resource for members.

Co-ops are founded on a common idea – that people, no matter what their economic class or educational level, know what’s best for them. Through cooperation, people work together to meet their common needs. The purpose of the Kootenay Boundary Community Services Cooperative is to pursue, deliver, and coordinate resources and services provided by and for its members.

Through the strategic planning sessions, members focused on the Koop’s priorities moving forward – to continue and expand on the supports provided to community services organizations members, while overseeing select integral regional coordination programs.

## Mission Statement

The Kootenay Boundary Community Services Co-operative’s mission is to work together to strengthen the capacity of each member agency through cooperation and collaboration nurtured in a spirit of mutual support and respect.

# Our Programs

## Safe Kids and Youth

Safe Kids and Youth (SKY), a rural-modelled Child & Youth Advocacy Centre, helps children and youth that have experienced abuse and neglect receive the best possible response from service providers.

[www.skykids.ca](http://www.skykids.ca)

## Foundry Kootenay Boundary

Foundry is an integrated youth service that will come to the West Kootenay Boundary region in 2028. Foundry supports youth ages 12-24 and their caregivers, specializing in mental health, physical and sexual health, peer support, substance use support, and other social services.

[www.foundrybc.ca/kootenayboundary](http://www.foundrybc.ca/kootenayboundary)


## Nobody's Perfect Parenting

Nobody's Perfect is a facilitated parenting program for parents of children from birth to age five. The program is designed to meet the needs of parents who are young, single, socially or geographically isolated, or who have low income or limited formal education offered in communities by facilitators to help support parents and young children. Nobody's Perfect series are provided by a number of Koop member agencies.



# Member Services

Koop members contribute towards and benefit from a number of services, including:

- Networking opportunities
  - Preferred rates or access to group purchasing
  - Resource sharing
  - Training and education opportunities
  - Sector news & more
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# 2025-2028 Strategic Objectives

## Strengthen the Co-op's Structure

Create a governance and operational model that clearly separates service delivery from member services, ensuring focus and sustainability for both.

- Separate governance of membership and service delivery functions.
- Expand and support staff capacity.
- Update governance policies and mission to reflect renewed priorities.

## Reinvest in Member Engagement, Growth & Capacity Building

Build a strong, connected network of member organizations by delivering relevant services, leadership supports, and mutual value.

- Increase member engagement through regular networking, professional development, and resource sharing.
- Expand membership.
- Define and deliver customized capacity-building services for members.
- Support members on their own agency's journey to learn and explore ways to decolonize systems.

## Secure and Diversify Funding Sources

Stabilize the Co-op's financial base and reduce dependence on any single funding stream while avoiding competition with members.

- Reduce dependence on single funders through expanded grant seeking, sponsorships, and fee-for-service models.
- Strengthen strategic partnerships with key funders.

## Sustain & Develop Co-op's Regional Programs

- Launch hub-and-spoke Foundry Kootenay Boundary.  
Expand Safe Kids & Youth (SKY) Child & Youth Advocacy Centre services.
- Prioritize program evaluation.
- Provide culturally competent programs, and centre decolonized program delivery.





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