

**If you think or know a child or youth is experiencing abuse or violence:**

- stay calm and listen
- get only the basic facts, do not probe for details
- be supportive and provide reassurance
- do not make promises you cannot keep (eg. You'll never have to see the offender again)
- ensure their safety, and yours
- write down as much as you can of what the child or youth told you
- report as quickly as possible, any time of day or night:

**Police: 9-1-1**

**Ministry of Child & Family Development:  
1.800.663.9122**

For more information on handling disclosures of abuse, and your legal duty to report, see:

[www2.gov.bc.ca/gov/content/safety/public-safety/protecting-children/reporting-child-abuse](http://www2.gov.bc.ca/gov/content/safety/public-safety/protecting-children/reporting-child-abuse)

**If you are a child or youth who would like to talk to someone, you can call 24/7 and don't need to give your name:**

**The Helpline for Children:  
310-1234**

**Youth Against Violence Line:  
1-800-680-4264 OR (text: 604-836-6381)**

**Crisis and Information Line:  
1-888-353-CARE (2273)**

**VictimLinkBC:  
1-800-563-0808**

**"It takes immense courage to tell someone about experiences of abuse or violence."**

**For more information or to get involved, please contact Victim Services in your area:**

**Boundary: 250.442.5846**

**Castlegar: 250.365.7721**

**Kaslo: 250.353.7691**

**Nakusp/New Denver: 250.265.4834**

**Nelson: 250.352.5777**

**Salmo: 250.357.2692**

**Trail: 250.364.2326**

**See also:**

[thekoop.ca/about/projects/sky-coord-response/](http://thekoop.ca/about/projects/sky-coord-response/)

*Managed by*



**KOOTENAY BOUNDARY  
Community Services Co-operative**

*Funded by the Department of  
Justice Canada and BC Ministry of Public  
Safety & Solicitor General*



**Safe Kids & Youth  
Coordinated Response**

**West Kootenay  
Boundary Region**

*Updated June 2017*

**SKY** is systems working together to support a child or youth (up to age 19) who has experienced abuse or violence. When appropriate and available, a SKY Coordinated Response MAY include:

### Joint Interviews

Specially trained police and MCFD interviewers collaborating where appropriate to reduce the number of times a child or youth has to re-tell details of their experience.



### Child-friendly Rooms

Videotaped interviews in a child & youth friendly interview room where available.



### Medical Examinations

Medical examination and collection of evidence by specially trained healthcare providers when appropriate.



### System Navigation

Early involvement of Victim Services or another key worker for support through the entire process and to assist with coordination.



### Team Communication

Ongoing information sharing including case review meetings when appropriate; continually improving the SKY Coordinated Response.



### Support & Referrals

Referral to counseling and other resources for support for victim and non-offending caregivers when appropriate.



**“Coordination and collaboration are key to providing a more supportive experience for children, youth, and families.”**

**SKY** is a “made in the West Kootenay Boundary” rural adaptation of a Child & Youth Advocacy Centre model. It was created over a number of years by people collaborating across systems – police, child protection, crown counsel, victim services, schools, health-care, and community services that support children, youth and families – to develop and implement local cooperation agreements. The goal is a more seamless response to child/youth abuse that reduces the potential for re-traumatization.